



# NZWS Commercial

## TWO YEAR COMMERCIAL WARRANTY

### Covered

The Manufacturer warrants to the original purchaser that the New Zealand Window Shades Commercial Products set out below will be free from defects in materials and workmanship for a period of two years from the date of installation. (i) such Products were installed in New Zealand by an authorised New Zealand Window Shades Commercial re seller or an authorised agent of such a re seller; (ii) such Products were made or assembled exclusively from the Manufacturer's materials and components and in accordance with its specifications and (iii) the Products were maintained in accordance with the Manufacturer's Care instructions. List of Products: Aluminium Venetian Blinds, COUNTRY WOODS® Venetians, WOODMATES® Blinds, Vertical Blinds, DUETTE® Shades, Roman Shades, SILHOUETTE® Shadings, LUMINETTE® Privacy Sheers, Awnings (metal, acrylic and canvas) Rollershades, Internal and External Sunscreens.

Guarantee claims must be accompanied by proof of payment of the full original purchase price.

The obligation of the Manufacturer and its re sellers, distributors and retailers is limited to repair or replacement of the Products or components found to be defective and excludes shipping charges and costs for removing, disassembling, reassembling and re-installing the Products. The manufacturer reserves the right to discharge its obligations under this warranty by refunding the original purchase price of the Products. Any repairs will be made with like or similar parts.

### Not Covered

- Conditions or damage caused by storm, tempest, earthquake, lightning, fire, explosion, implosion, failure or movement of supporting structures, falling objects or other mechanical impact or other outside causes;
- Installations subject to salt spray or marine influences, severe industrial or corrosive environments or internal situations subject to moisture laden air;
- Conditions which are partly or entirely attributable to chemical agents, fumes, liquids or solids (other than rain or water run-off in the case of Awnings) reacting with or falling onto the Products, moisture- retaining matter covering the Products or metallic contact with lead or copper or water run-off from copper flashings and pipes;
- Conditions caused by normal wear and tear, or to changes in the Products which occur normally with the passage of time, for instance: coated metal Products and WOODMATES® Blinds: the natural fading or reduction in the gloss and the natural chalking of the finish; wooden Products: normal changes in the finish and shape; and textile awning Products; the fading of colours over time, normal shrinkage, fungal or of soap powder or detergents, accumulations of water lying on the fabric, or the failure to re-waterproof the fabric annually;
- Conditions or damages resulting from accidents, alterations, misuse, abuse, intervention of motorised devices, or failure to follow the manufacturer's instructions with respect to measurement, installation, cleaning or maintenance;
- If the Product is removed and reinstalled in another window or location; nor
- Responsibility for incidental or consequential damages or for any other direct or indirect damage, loss, cost expense or fee.

This guarantee shall be interpreted and applied subject to the operation of any applicable statute (the provisions of which cannot be excluded by the parties), including, if applicable, The Trade Practices Act 1974 and similar State legislation. With the exception of the matters outlined in this document, all other implied terms, guarantees and conditions are hereby excluded.

TO OBTAIN WARRANTY SERVICE, PLEASE CONTACT NEW ZEALAND WINDOW SHADES [www.nzwindowshades.co.nz](http://www.nzwindowshades.co.nz)

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